

Privacy Policy

Last updated 21st December 2025

AIVIA Systems (referred to hereafter as AIVIA or We) is committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

By visiting <u>www.aiviasystems.ai</u> you are accepting and consenting to the practices described in this policy.

For the purpose of the General Data Protection Regulation 2018, the data controller is Table To Leads of Bond House, Goodwood Road, London SE14 6FE who can be contacted using the following email address: admin@aiviasystems.ai

SCOPE

This statement applies to the following:

- a) Personal information we collect through our website.
- b) Personal information we collect about you in the course of doing business with you, such as when you engage with us as a customer, potential customer, supplier, service provider, professional advisor, consultant or other third party in relation to the provision of our services and the operation of our business generally.

INFORMATION WE COLLECT FROM YOU

We will collect and process the following data about you:

(a) Information you provide to us through our website.

This is information about you that you give us by filling in forms on our website: www.aiviasystems.ai It includes information you provide when you register to use our site, search for a service, request information, participate in discussion boards or other social media functions on our site, and when you report a problem with our site. The information you give us may include your name, address, e-mail address and phone number, and details of your business activities.

You can choose not to provide this information by not entering it when prompted to do so. If you do not provide us with some or all of the requested information, we may not be able to provide the requested information or service to you.



(b) Information customers and potential customers provide to us

You may choose to provide personal information when engaging in or conducting business with us. The types of information we may collect include names, email addresses, postal addresses, contact details, job titles, transactional information, financial/billing information, account information, correspondence, and any other information you may choose to provide.

(c) Other information we collect in the course of operating our business

We also collect information from our suppliers, service providers, agents, consultants, business partners, professional advisors and other third parties for the purpose of managing and operating our business. For example, we will collect business contact information, financial information, and other information necessary to engage third parties and to evaluate their performance.

(d) Information we receive from other sources.

This is information we receive about you from third parties.

We work closely with third parties (including, for example, business partners, advertising networks, analytics providers, search information providers, credit reference agencies).

We will notify you if and when we receive information about you from them and the purposes for which we intend to use that information.

CHILDREN'S PRIVACY

We do not knowingly intend to collect personally identifiable information from children under 18 years of age. If your minor child has provided us with personally identifiable information, you may contact us at admin@aiviasystems.ai. We will then make reasonable efforts to remove your child's information from the database that stores the information.

COOKIES

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. For detailed information on the cookies we use, and the purposes for which we use them, see our Cookie Policy.



HOW YOUR INFORMATION IS USED

We use information held about you in the following ways:

- a) to carry out our obligations arising from any contracts/agreements entered into between you and us and to provide you with the information and services that you request from us;
- b) to provide you with information about events and services we think may be of interest to you;
- c) to process and complete business transactions and send related information, including transaction confirmation and invoices;
- d) to notify you about changes to our service;
- e) to ensure that content from our site is presented in the most effective manner for you and for your computer.
- f) If we are not able to process your personal data whether because you do not consent, you withdraw or limit consent, or for any other reason, then we will not be able to achieve the purposes listed above.

DISCLOSURE OF YOUR INFORMATION

We do not sell your personal information to any third party; however, we may share your personal information with third parties as follows:

- a) Selected other parties including business partners, suppliers and sub-contractors for the performance of any contract we enter into with them or you;
- b) analytics and search engine providers that assist us in the improvement and optimisation of our site;
- c) credit reference agencies for the purpose of assessing your credit score where this is a condition of us entering into a contract with you.
- d) We will disclose your personal information to third parties: In the event that we sell or buy any business or assets, in which case we will disclose your personal data to the prospective seller or buyer of such business or assets.
- e) If TTL or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.
- f) If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use and other agreements; or to protect the rights, property, or safety of TTL, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

WHERE WE STORE YOUR PERSONAL DATA

Your personal and sensitive data will only be stored and processed on servers based within the European Economic Area (EEA).

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the



security of your data transmitted to our site; any transmission is at your own risk. However, once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

AUTOMATED DECISION MAKING

We do not use automated decision-making including profiling.

RETENTION OF DATA

We will only retain your data for as long as we deem reasonable for the purposes outlined above.

YOUR RIGHTS

We will only process your data for marketing purposes where you have given express consent to us to do so, or where there is a legitimate interest for us to do so. The legitimate interests that we will rely on are as listed above under "Uses made of the information". In any event, we will only rely on legitimate interest as a grounds for processing your data where we have completed a Legitimate Interest Assessment and where such assessment supports the use of such data processing.

At any time, even if you have previously consented, you have the right to ask us not to process your personal data for marketing purposes and/or not to disclose it to third parties for marketing purposes. You can do this by contacting us using the following email address: admin@aiviasystems.ai

You can also use this email address to notify us of any preferences you have in relation to the processing of your data for example as to the frequency of communications that you receive from us or the manner or the subject matter of such communications.

The General Data Protection Regulation 2018 also gives you the following rights:

- a) to access information held about you;
- b) to request the deletion or correction of information held about you;
- c) to object to or restrict the processing of information about you;
- d) to request that information about you be transferred to another person;
- e) to complain to the relevant supervisory authority. In the UK this is the Information Commissioner's Office (ICO) https://ico.org.uk/ whose contact details are as follows:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF



You can exercise these rights by contacting us using the following contact details: admin@aiviasystems.ai

THIRD PARTY SITES

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers, and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

CHANGES TO OUR PRIVACY POLICY

Any changes we make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

COMPLAINTS PROCEDURE

If you have any complaints in relation to how our business has processed your data, or in relation to the exercise of your rights as detailed above, you can in the first instance raise your concerns by contacting us at: admin@aiviasystems.ai

You may also contact the Information Commissioner's Office in relation to any such complaints https://ico.org.uk/

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

CONTACT US

Questions, comments, and requests regarding this privacy policy are welcomed and should be addressed to: $\underline{admin@aiviasystems.ai}$

END OF POLICY